



DANBURY ARENA

COVID-19 Prevention & Response Protocols

Current Arena Ice Programs & Policies

March 11th, 2021
through
April 30th, 2021

QUICK ANSWERS: *(Read below for more details)*

- 1) Yes, we allow spectators, observers, and parents *(certain restrictions and capacities apply)*.
- 2) You must have a waiver to enter *(waiver/badge rules apply)*.
- 3) Face Masks Required at all times covering nose & mouth *(adult league player exemptions apply)*.
- 4) Public Skate *(formerly Free Skate)* is operating, in a COVID compliant format. Check website for dates and times.
- 5) No DJ Skate currently.
- 6) We do not allow or offer food in the arena currently.
- 7) We do not host traditional birthday parties currently. No private party rooms.
- 8) We do rent ice time for private groups.
- 9) We do not have lockers for personal items.
- 10) We no longer sell individual parking coupons. Only coupon books (10 coupons) for \$20.
- 11) Park only in the city garage or at city meters.
- 12) DO NOT PARK IN THE PRIVATE FLAT LOTS ACROSS THE STREET. YOU WILL BE TOWED.
- 13) Live Barn is programmed for games only. No practices or public sessions.
- 14) A mix of locker rooms and changing areas are in use. Extended space is assigned for social distancing.
- 15) Hockey bags are permitted.
- 16) We recommend, but do not require, skaters come mostly dressed. Keep in mind that there may not be a private changing room available.
- 17) Skate Rentals are available during public skate at the front desk for \$5.
- 18) No skate sharpening or other professional services are currently offered.

IF YOU HAVE BEEN VACCINATED:

If you have been vaccinated, that is awesome. However, for the protection of all, and for the foreseeable future, you are still required to follow all protocols including face mask and social distancing. Vaccinated individuals are not exempt from our protocols.

NOW FOR THE DETAILS:

Danbury Arena is 100% compliant with all federal, state, and local authority guidelines and protocols. We maintain a high level of disinfecting and sanitizing utilizing a high-tech electrostatic fogger and intensive surface cleaning. We follow strict adherence to face mask directives, maintaining a log of all participants should contact tracing ever be needed, required temperature checks each time you enter and other internal safety protocols. All our policies evolve immediately upon notification and new information as it becomes available from agencies regulating the same.

ARENA PROTOCOLS

The Arena is allowing spectators, observers, and parents to enter and view ice time sessions, so long as each person complies with our protocols.

What you need to know... *(Next Page)*



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YOU MUST HAVE A COVID WAIVER SIGNED TO ENTER THE BUILDING!

WAIVERS (COVID)

1. Everyone must sign waivers on file with the arena.
2. If you have signed a waiver in the past, since September 1st, 2020, we gave you a badge. Show that badge when you enter again, and you will not need to have a waiver. Just show the badge.
3. We do not accept pictures of a badge on your phone. You must have the physical badge.
4. If you do not have a badge or have lost your badge, you will need to complete a new waiver.
5. Waivers can be printed from our website at www.danburyice.com.
6. If you do not have access to a printer, we have waivers available at our front desk for you to complete.
7. Anyone in the same household may be on the same waiver. Separate households, separate waivers.
8. Coaches, Refs, Skaters, and Players use the "On-Ice COVID Waiver."
9. Visitors, Spectators, Parents, Observers, Managers, Press, Trainers, and use the "Off-Ice COVID Waiver."
10. Note: We do not have an online waiver submission. It is all done by paper.
11. If you forgot or lost your badge, you must have a new waiver signed by an adult.
12. When we give you a badge, we recommend keeping your badge safe, to show on your next visit.

RECOMMENDED TO COME READY

1. If you are going on the ice, come ready. It will save time. Also, you may not have a locker room.
2. Absolutely no stripping down to underwear in lobby changing areas.
3. For Figure Skating, youth, and adult hockey, arrive 15 minutes before ice time.
4. Goalies are permitted to enter sooner to get ready.
5. For Public Skate, arrive 20 minutes before ice time.

TEMPERATURE CHECKS

1. Everyone must stop when entering to have temperature checked, even when re-entering.

CONTACT TRACING LOGS

1. We maintain an accurate contact tracing log of who attends which sessions.
2. If you are not on our log, you will be asked for additional information so we may add you.

FACE MASKS

1. Have your face mask on before you approach the building.
2. Do not enter the door and then put on a face mask, we will ask you to leave for the day.
3. Face masks must cover both your nose and mouth, not below your nose.
4. You must always keep your face mask on while in the building.
5. Out of respect for all visitors and our staff, we make no exceptions to the Face Mask requirement.
6. Anyone unable to, unwilling to, or just does not care to wear a face mask covering nose and mouth will be deemed trespassing and asked to leave the building without refund.

SOCIAL DISTANCING

1. While inside the building, be mindful of your surroundings. Maintain at least six feet between you and anyone not residing with you.
2. Do not gather in tight groups, maintain distance between you and others while standing.
3. If you are standing along the glass in a rink, keep distance between you and others.
4. Respect all social distancing indicators in restrooms, concourse, exterior of the building and interior guest areas.



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SEATING INSIDE THE RINKS

1. Spectator and observer seating areas are open, but limited capacity is enforced.
2. Respect the sections marked off as closed which promote social distancing.
3. You may also stand along the glass of the rink, just maintain social distancing from others.

FOOD & BEVERAGE RESTRICTIONS

1. Our concession stand and bar are closed. We do not serve food or snacks.
2. You are permitted to bring in water bottles or coffee or snacks into the building.
3. The Front Desk sells adult beverages and bottles/canned beverages and water.
4. If you are consuming snacks or drinks, only keep your face mask down for a moment.

USE OF ICE RESTRICTIONS

1. As of March 19th, 2021, guidance on use of ice, Tournaments, Competitions, Rentals, larger groups, games, scrimmages, play, lessons, events and public sessions tournaments, crowd sizes and other restrictions have changed. Restrictions continue to change in real time, and the Arena closely monitors these and enforces the most current guidance.
2. Please be sure to check with your individual team, league, or school if they have additional restriction beyond those of the Arena.

ENTERING & EXITING THE BUILDING

1. Have your face mask on before entering the doors.
2. Do not crowd doorways.
3. Respect distance of others in front of you.
4. Use only the clearly designated enter and exit pathways.

LOCKER ROOMS & RESTROOMS

1. Locker rooms are being utilized on a random basis. If we assign a locker room to a team, two rooms will be assigned.
2. Changing areas are still in use in our lobby concourse.
3. Restrooms are open, although we have sectioned them off reducing occupancy to promote social distancing.

CROWD DENSITY CONTROL

1. The Arena is committed to maintaining safety of spectators, observers, or parents in all areas of the arena.
2. In the event we determine that social distancing is not maintainable for any reason in any area, we may ask all those in that area to move or exit the building.

AUTHORITY

1. The Arena maintains the right to refuse service, entrance, or access to anyone at anytime for any reason.
2. If you are unwilling, unable, or choose not to comply with our special operational protocols, you must leave the arena immediately.
3. The Front Desk Guest Services team may alter, amend, or adjust all protocols in the best safety interest of the Arena and provide additional directive or instructions which must be followed.

WHY

The Arena has enacted each protocol to be compliant with or exceed all mandated guidelines. We do this to keep our team members, and guests safe. We strive to continue to offer ice time and adjust our operations to the latest information received.