



WE WANT YOU TO KNOW WE ARE OPERATING STRICTLY FOLLOWING CDC AND CONNECTICUT STATE GUIDELINES. DANBURY HAS FILED WITH THE STATE OF CONNECTICUT AND IS CERTIFIED FOR SAFE OPERATIONS FOR COVID PREVENTION.

UNDER CERTAIN CIRCUMSTANCES, AND IN A CONTROLLED AND LIMITED MANNER, PARENTS AND GUESTS ARE ALLOWED TO OBSERVE. THIS CHANGES BASED ON DIFFERENT ACTIVITIES. IF WE DETERMINE WE CAN SAFELY ALLOW OBSERVERS, THE EXACT NUMBER OF OBSERVERS VARIES BASED ON SAFE OPERATIONS WHICH MAY WATCH DURING ON-ICE TIME. UNDER CIRCUMSTANCES OF CERTAIN CLINICS AND EVENTS WHICH CREATE THE NECESSITY TO ELIMINATE OBSERVERS, NO OBSERVERS OR PARENTS WILL BE ALLOWED IN THE ARENA. BE SURE TO CHECK WITH OUR FRONT DESK OPERATIONS PRIOR TO ARRIVAL TO KNOW IF NON-PLAYERS ARE PERMITTED.

ADDITIONALLY, WE WILL NOT ALLOW MORE THEN 25 PEOPLE ON ICE FOR ANY SESSION. THIS MEANS ALL INDIVIDUALS ON THE ICE (INCLUDING REFS, COACHES, AND PLAYERS).

THERE IS NO VIEWING OFF-ICE PORTION OF ANY SESSION.

WE HAVE A FOUR SIMPLE RULES FOR ENTERING THE ARENA:

- 1) EVERYONE MUST WEAR A FACE MASK ENTERING AND WHILE IN THE ARENA.
PLAYERS MAY REMOVE FACE MASK WHILE WEARING HELMET FOR ON ICE PORTIONS OF ANY ACTIVITY.
COACHES, REFS, AND SKATERS MUST KEEP FACE MASK ON AT ALL TIMES.
OBSERVERS MUST KEEP FACE MASK AT ALL TIMES.
FACE MASK MUST COVER NOSE AND MOUTH.
- 2) EVERYONE ENTERING THE BUILDING IS SUBJECT TO TEMPERATURE CHECK
- 3) THE ARENA IS PRIVATE PROPERTY AND MAY REFUSE OR REVOKE ACCESS AT ANYTIME
- 4) SANITIZE YOUR HANDS REGULARLY.
HAND SANITIZING STATIONS ARE THROUGHOUT THE ARENA.
- 5) PRACTICE SOCIAL DISTANCING
- 6) SIGN A COVID/LIABILITY RISK WAIVER. A PARENT OR GUARDIAN MUST SIGN FOR MINORS. AFTER SIGNING, PARENT & GUARDIAN MUST EXIT THE ARENA. IF YOU WOULD LIKE TO RECEIVE THE WAIVER IN ADVANCE, CONTACT THE FRONT DESK OPERATIONS TEAM AND WE WILL EMAIL IT TO YOU.

IF YOU DO NOT WISH TO OR ARE UNABLE FOLLOW THESE RULES, YOU WILL NOT BE PERMITTED INTO THE ARENA.

OTHER FACTS TO KNOW:

- PLEASE ARRIVE NO MORE THEN 15 MINUTES EARLY. DO NOT ARRIVE EARLIER
- PLAYERS WILL ONLY BE ADMITTED ONCE THEIR ACTIVITY ORGANIZER IS PRESENT AT THE ENTRANCE
- IF A MINOR IS OF THE AGE REQUIRING PARENT OR GUARDIAN ASSISTANCE TO GET READY, A SINGLE PARENT OR GUARDIAN, AFTER SIGNING AN ADDITIONAL WAIVER, AND ADHERING TO ALL GUIDELINES, WILL BE PERMITTED TO ENTER WITH THE PARTICIPANT. BUT MUST LEAVE THE ARENA ONCE THE PARTICIPANT GOES TO GET ON ICE
- CERTAIN ALLOWANCES MAY BE MADE AT THE DISCRETION OF THE FRONT DESK SO LONG AS SUCH ALLOWANCE DOES NOT VIOLATE ANY PROTOCOLS OR PLACE OTHERS AT RISK
- THERE ARE NO LOCKER ROOMS AT THIS TIME. PLEASE COME DRESSED AS MUCH AS POSSIBLE FOR QUICK CHANGE IN A DESIGNATED AREA IN OUR LOBBY.
- RESTROOMS ARE OPEN. HOWEVER, WE HAVE REDUCED CAPACITY TO PROMOTE SOCIAL DISTANCING.
- THERE IS NO FOOD SERVICE AT THIS TIME. WE DO NOT PERMIT FOOD BEING BROUGHT IN.
- WE DO HAVE BOTTLED SODAS, WATER, JUICES AND ADULT BEVERAGES AVAILABLE.
- WE DO NOT HAVE UTENSILS OR SERVICE WARE.

- NO SKATE REPAIR, SHARPENING OR RENTAL SERVICES ARE AVAILABLE AT THIS TIME.
- WE HIGHLY RECOMMEND PARKING IN THE CITY'S PATRIOT GARAGE ACROSS THE STREET FROM US.
- WE PREFER NOT TO ACCEPT CASH FOR ANY PURCHASES. PLEASE HAVE A CREDIT OR DEBIT CARD AVAILABLE.
- BEGINNING SEPTEMBER 1, 2020, WE ACCEPT TOUCHLESS PAYMENTS SUCH AS APPLE PAY, GOOGLE WALLET, AND TAP AND PAY.
- USE DESIGNATED CHANGING AREAS. ENTER AND EXIT VIA DESIGNATED PATHS

WHAT WE ARE DOING TO KEEP YOU SAFE:

- WE ARE SANITIZING EXTENSIVELY, CONTINUOUSLY, AND THOROUGHLY
- HIGH TOUCH AREAS ARE SANITIZED FREQUENTLY
- ALL STAFF WEAR FACE MASKS, DISPOSABLE GLOVES AS APPROPRIATE, AND WE SANITIZE ALL PENS AND OTHER REUSABLE RESOURCES FREQUENTLY
- WE HAVE CLOSED AND REMOVED OUR SEATING ARENA CONCOURSE
- IN-RINK ARENA SEATING IS EITHER VERY LIMITED OR CLOSED
- WE REQUIRE COVID & ICE LIABILITY WAIVERS TO BE SIGNED EACH TIME YOU ENTER THE FACILITY
- ALL PARTICIPANTS AND VISITORS MUST ONLY ENTER DESIGNATED ENTRANCE NO MORE THEN 15 MINUTES BEFORE ICE TIME. FRONT DESK OPERATIONS WILL INFORM YOU OF SPECIFIC EVENT PROCESSES UPON ARRIVAL.
- ALL PARTICIPANTS AND VISITORS MUST EXIT IMMEDIATELY FOLLOWING ICE TIME
- ALL ON ICE INDIVIDUALS MUST WEAR FACE MASK UP TO STEPPING ON ICE
- ALL ON ICE INDIVIDUALS MUST RESUME WEARING A MASK WHEN EXITING ICE
- WE HAVE ESTABLISHED A SINGLE PATH TO ENTER AND EXIT THE BUILDING SAFELY
- WE HAVE INSTITUTED OTHER INTERNAL MEASURE FOR OUR STAFF SAFETY AND HEATH
- THE FRONT DESK MONITORS ACCESS AND FLOW CONTROL AND MAY, TO ITS BEST JUDGEMENT, ALTER ANY RULE TO FURTHER LIMIT AND ENACT OTHER LIMITATIONS ON A CASE BY CASE BASIS
- ANYONE NOT ADHERING TO INSTRUCTIONS OF FRONT DESK OR FLOW COORDINATORS OF THESE SPECIAL OPERATIONS RULES OR SPECIAL AUGMENT LIMITATIONS WILL BE ASKED TO LEAVE OR REFUSED ENTRY

The Arena has established a special operations director in charge of arena adherence to all procedures, directly managed and supervised by the arena General Manager.

BE SAFE, AND SEE YOU ON THE ICE.