



DANBURY ARENA

COVID-19 Response Protocols

December 26th, 2020
through
January 19th, 2020

Danbury Arena is 100% compliant to all federal, state, and local authority guidelines and protocols. We maintain a high level of disinfecting and sanitizing utilizing high-tech electrostatic fogger and intensive surface cleaning. We follow strict adherence to face mask directives, maintaining a log of all participants should contact tracing ever be needed, temperature checks each time you enter and other internal protocols. All our policies evolve immediately upon notification and new information as it becomes available from agencies regulating the same.

To learn about our safety measures, please read below.

ARENA PROTOCOLS

The Arena is conditionally allowing observers and parents to enter the building for ice time sessions, so long as everyone complies with our new enhanced protocols.

What you need to know... and some extra stuff...

WAIVERS (COVID)

1. Everyone must sign waivers on file with the arena.
2. If you have signed a waiver in the past since September 1st, 2020, we gave you a badge. Show that badge when you enter again to by-pass having to sign a new waiver.
3. Due to a problem with photo sharing, **we no longer accept pictures of a badge on your phone**. You must have the physical badge. We will update badges periodically and swap yours out when you enter. You must always have the most current badge.
4. If you are completing a waiver, we only accept a hard copy in person. No online or emailed submissions. The waiver must be in hand, no photos.
5. If you forgot or lost your badge, you must have a new signed by adult waiver upon entering.
6. When we give you a badge, we recommend keeping your badge safe, to show on your next visit.
7. There are two kinds of waivers:
 - a. The "On-Ice Participant" waiver is for players, skaters, coaches, & refs.
 - b. The "Observer" waiver is for observers, ticket holders, guests, parents & staff.***Minors must have an adult complete a waiver for them.***
8. You should download waivers in advance of coming to the Arena from our website, print and complete them. Then bring them with you. Do not fill them out online. Do not email. You must present the front desk a completed legible waiver.

COME READY

1. If you are going on the ice, come ready. No hockey bags, no large equipment bags. Come dressed.
2. You will be assigned an area in our open lobby concourse to put on skates.
3. Do not strip down to change clothes.
4. Goalies are exempt. Goalies should arrive earlier.
5. Arrive 15 minutes before ice time. 20 minutes earlier if you need skate rentals. Rentals are \$5.



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TEMPERATURE CHECKS

1. Everyone must stop when entering to have temperature checked.
2. We check temperatures every time you enter, even if you are just re-entering.

CONTACT TRACING LOG

1. In the unlikely event that Department of Health officials need to reach you for purposes of contact tracing, we require that each person entering provide us contact tracing information for that visit.
2. You will be asked for the same information for every session you attend.
3. If you have registered with all information online for a session, we may not require your information.

FACE MASKS

1. Have your face mask on before you approach the building.
2. Do not enter the door and then put on a face mask, we will ask you to leave for the day.
3. Face masks must cover both your nose and mouth, not below your nose.
4. You must always keep your face mask on while in the building.
5. Out of respect for all visitors and our staff, we make no exceptions to the Face Mask requirement.
6. If you claim a condition which prevents you from wearing a face mask always covering both your nose and mouth, we ask you not to enter the arena.
7. If we must remind you repeatedly to cover your nose and mouth, we will ask you to leave.
8. We require face masks to worn even on the ice, regardless of other protective gear by everyone.

SOCIAL DISTANCE

1. While inside the building, be mindful of your surroundings. Maintain at least six feet between you and anyone not residing with you.
2. Do not gather in tight groups, maintain distance between you and others while standing.
3. If you are standing along the glass in a rink, keep distance between you and others.
4. Respect all social distancing indicators in restrooms, concourse, exterior of the building and interior guest areas.

SEATING INSIDE THE RINKS

1. All spectator and observer seating areas are currently closed.
2. You may not stand or sit in these areas.

FOOD & BEVERAGE RESTRICTIONS

1. Our concession stand and bar are closed.
2. We do not serve food or snacks.
3. You are permitted to bring in water bottles or coffee.
4. You are permitted to bring small snacks into the building.
5. The Front Desk sells adult beverages and bottles/canned beverages.
6. No outside beverages are permitted in the arena.
7. No food or beverage is permitted inside the glass doors of either rink.
8. You may only consume food or beverages permitted in the concourse lobby area.



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USE OF ICE RESTRICTIONS

1. In accordance with state guidelines, specific restrictions regarding sports teams and hockey are in place.
2. We follow the latest guidelines carefully and continue to modify and operate in adherence to these guidelines.
3. Please contact us directly for questions regarding any specific use of ice time.

ENTERING & EXITING THE BUILDING

1. Have your face mask on before entering the doors and until you have cleared the outside parameter of the building.
2. Do not crowd doorways.
3. Respect distance of others in front of you.
4. Use only the clearly designated enter and exit pathways.

LOCKER ROOMS & RESTROOMS

1. No locker rooms are being used at this time.
2. Restrooms are open, although we have sectioned them off reducing occupancy to promote social distancing.

CROWD DENSITY CONTROL

1. The Arena is committed to maintaining minimal gathering of spectators, observers or parents in the concourse or other areas of the arena. As such, we will not allow waiting inside the building when we determine that there are too many people present.
2. In the event we determine that social distancing is not maintainable for any reason in any area, we may ask all those waiting to exit the building except for a single parent or guardian who may wait for skaters or players under the age of 12 in the lobby concourse.
3. Our goal is to accommodate guests, parents, and observes to view ice time activities, and request each person to abide by all the policies in place, or we will assist you in exiting the building.

AUTHORITY

1. The Arena maintains the right to refuse service, entrance, or access to anyone at anytime for any reason.
2. If you are unwilling, unable, or choose not to comply with our special operational protocols, you must leave the arena immediately.
3. The Front Desk Guest Services team may alter, amend, or adjust all protocols in the best safety interest of the Arena and provide additional directive or instructions which must be followed.

WHY

The Arena has enacted each protocol to be compliant with all guidelines and strictly enforces each. We do this to keep our staff, guests, and the community as a whole, safe. We strive to continue to offer ice time and adjust our operations to the latest information to keep everyone safe.