



November 6th, 2020

DANBURY ARENA

COVID Response Enhanced Protocols



THESE NEW PROTOCOLS ARE FROM THE STATE OF CONNECTICUT GOVERNOR'S OFFICE

NEW: FACE MASK FOR ALL AT ALL TIMES

- 1) ALL HOCKEY PLAYERS MUST HAVE A FACE MASK ON AT ALL TIMES, INCLUDING WHILE PRACTICING OR PLAYING ON THE ICE
 - FOR CLARITY, ALL COACHES, STAFF, PLAYERS AND SKATERS MUST WEAR A FACE MASK AT ALL TIMES, EVEN WITH A HELMET ON.
 - IF YOU HAVE THE FACE MASK WHICH ATTACHES TO THE INSIDE OF YOUR HELMET, THAT IS ACCEPTABLE
 - FACE SHIELDS NO LONGER COUNT. FACE MASKS ARE REQUIRED.

NEW: COME FULLY DRESSED (*EXEMPTION FOR GOALIES*)

- ALL HOCKEY PLAYERS MUST COME FULLY DRESSED. THE MINIMUM REQUIRED IS BOTTOMS ON.
- NO BAGS WITH CLOTHING WILL BE PERMITTED IN THE ARENA
- GOALIES WILL BE ABLE TO GET READY INSIDE, WITH A SINGLE HELPER IF NEEDED

NEW: LIMITS ON OBSERVERS/PARENTS

- THE ARENA WILL COUNT HOW MANY PLAYERS ARE ON EACH GROUP OR TEAM.
- ONLY 2 PEOPLE PER PLAYER/SKATER PERMITTED
- FOR EXAMPLE, IF A TEAM HAS 10 PLAYERS, 20 OBSERVERS ARE PERMITTED. IF A TEAM HAS 15 PLAYERS, 30 OBSERVERS ARE PERMITTED.

ADDITIONAL DIRECTIVES

CT Teams may not play out of state

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No tournaments or regional competitions may be hosted in CT



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The following Enhanced Guidelines were enacted by the Arena on October 23rd.

ENHANCED GUIDELINES

The arena is allowing observers and parents to enter the building for ice time sessions, so long as each individual complies with our new enhanced protocols.

WAIVERS (COVID)

1. There are two kinds of waivers available to print from our website:
 - a. The "On-Ice Participant" waiver is for players, skaters, coaches, and refs.
 - b. The "Observer" waiver is for observers, ticket holders, guests, parents, and staff.

Minors must have a parent/guardian complete a waiver for them.
2. Everyone must sign waivers to be kept on file with the arena.
3. When submitting a waiver, we only accept a hard copy in person. No online, emailed or photo submissions.
4. Once a waiver is submitted, you will receive a badge. Please keep your badge safe, to show upon every visit. If you forgot or lost your badge, you must sign a new waiver upon entering the arena.
5. If you have signed a waiver in the past, you have received a badge. Show that badge when you enter again to by-pass signing another waiver.
6. Due to a problem with photo sharing, we no longer accept pictures of a badge on your phone. You must have the physical badge. We will update badges periodically and swap yours out when you enter. You must always have the most current badge.

TEMPERATURE CHECKS

1. Everyone must stop when entering to have their temperature checked.
2. We check temperatures every time you enter the arena, even upon re-entering.

PRACTICE SOCIAL DISTANCE

1. When sitting, standing inside the rinks, or standing along the glass in a rink maintain at least six feet between you and anyone not residing with you.
2. Maintain 6-feet minimum apart from other observers.
3. Respect all social distancing indicators in restrooms, concourse, interior guest areas.
4. Do not crowd the entry and exit ways of the arena. Please follow the six feet requirement.

NEW FOOD & BEVERAGE RESTRICTIONS

No Food & Beverage may be taken inside the rink areas. Only Food & Beverage may be consumed in the main concourse.



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FACE MASKS ARE REQUIRED TO WORN BY EVERYONE.

1. Have your face mask on before you approach the building.
2. Do not enter the building and then put on a face mask.
3. Face masks must cover both your nose and mouth, not be worn below your nose.
4. You must always keep your face mask on while in the building.
5. If we must remind you repeatedly to cover your nose and mouth you will be invited to leave the building.
6. Coaches and refs must also wear face masks, even on the bench or ice.
7. If the arena assigns a group a locker room, coaches are accountable to enforce the in-locker room distancing and face masks. We will be spot checking this.
8. If face mask requirements are not being followed, we reserve the right to ask you to leave the arena.

CROWD DENSITY CONTROL

Our goal is to allow each parent, guest, and observer to view ice time activities in person. To do this, the Arena will closely monitor each ice time activity, and adjust how many guests can be in any area. If we see crowding, we may ask all but one parent for skaters and players under 12 to wait outside or move to a different area.

The Arena is adjusting ice times to better stagger them to allow less overlap and lower the number of individuals entering the building at similar times.

PLAYER BENCHES

The Arena is requesting coaches to limit the number of players in primary bench seating areas, and utilize auxiliary benches provided for non-playing members of teams, maintaining proper social distancing.

LOCKER ROOMS

The Arena is slowly blending use of locker rooms and changing areas. To promote social distancing in locker rooms, groups are assigned two locker rooms and be required to split the group for use. Doors have been equipped with doorstops to hold them open when occupied to allow air circulation. Locker room doors must be left open when occupied. Additional benches have been placed outside locker rooms as well to increase distancing.

COME READY TO PLAY/SKATE

In order to maintain minimum number of players in the arena at the same time, and to expedite the changeover process between ice time bookings, we ask all players and skaters come as ready to get on ice as possible. We a lot only 15 minutes before and after ice time for players and skaters to get ready, and to depart the building after ice time.

Early arrivals are not always available to be admitted into the building. Check with the front desk upon arrival for availability.



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ARENA CLEANLINESS | We take the safety of every guests, staff, and team member seriously.

The Arena practices state of the art disinfection and hand cleaning techniques which include:

1. Electrostatic Disinfection System on all touch and seating surfaces regularly
2. Cleaning of all changing and locker rooms between uses
3. Regular disinfection and cleaning of restrooms and concourse areas
4. Special floor and surface disinfection cleaners and scrubbers
5. Hand whipping in addition to other methods

We have installed hand sanitizing stations throughout the entire arena. Please sanitize your hands regularly.

ARENA STAFF

All arena staff are routinely tested, complete daily COVID Screening, wear face masks, and sanitize hands.

TRANSACTIONS

We strongly prefer you pay with contactless cashless payments including Apple Pay, Samsung Pay, or Goggle Wallet. Just tap and pay. We also accept traditional cash, credit, or debit cards. Whenever possible, please make all payments online for sessions, classes, and clinics.

ENTERING & EXITING

Please follow directional signage to enter and exit through designated “non-crossover” pathways. No use of side doors or emergency exits at any time.

OTHER DETAILS

All protocols and policies are subject to change. Always check our website and Facebook page for the latest updates and announcements.